

SERFF Tracking Number: CVKS-127075628 State: Arkansas  
Filing Company: Coventry Health and Life Insurance Company State Tracking Number: 48230  
Company Tracking Number: MHP ENDORSEMENT (CHL)  
TOI: H16G Group Health - Major Medical Sub-TOI: H16G.001A Any Size Group - PPO  
Product Name: MHP Endorsement (CHL)  
Project Name/Number: Mercy Acquisition/

## Filing at a Glance

Company: Coventry Health and Life Insurance Company

Product Name: MHP Endorsement (CHL)

SERFF Tr Num: CVKS-127075628 State: Arkansas

TOI: H16G Group Health - Major Medical

SERFF Status: Closed-Approved-  
Closed State Tr Num: 48230

Sub-TOI: H16G.001A Any Size Group - PPO

Co Tr Num: MHP ENDORSEMENT State Status: Approved-Closed  
(CHL)

Filing Type: Form

Author: Jennifer Simms  
Date Submitted: 03/11/2011

Reviewer(s): Rosalind Minor  
Disposition Date: 03/14/2011  
Disposition Status: Approved-  
Closed

Implementation Date Requested: 05/01/2011

Implementation Date:

State Filing Description:

## General Information

Project Name: Mercy Acquisition

Project Number:

Requested Filing Mode: Review & Approval

Explanation for Combination/Other:

Submission Type: New Submission

Group Market Type: Employer

Filing Status Changed: 03/14/2011

State Status Changed: 03/14/2011

Created By: Jennifer Simms

Corresponding Filing Tracking Number: MHP Endorsement (CHL)

PPACA: Not PPACA-Related

PPACA Notes: null

Filing Description:

MHP Endorsement (CHL)

Status of Filing in Domicile:

Date Approved in Domicile:

Domicile Status Comments:

Market Type: Group

Group Market Size: Small and Large

Overall Rate Impact:

Deemer Date:

Submitted By: Jennifer Simms

## Company and Contact

### Filing Contact Information

Jennifer Simms, Regulatory Compliance

jesimms@cvty.com

SERFF Tracking Number: CVKS-127075628 State: Arkansas  
 Filing Company: Coventry Health and Life Insurance Company State Tracking Number: 48230  
 Company Tracking Number: MHP ENDORSEMENT (CHL)  
 TOI: H16G Group Health - Major Medical Sub-TOI: H16G.001A Any Size Group - PPO  
 Product Name: MHP Endorsement (CHL)  
 Project Name/Number: Mercy Acquisition/

#### Analyst

8320 Ward Parkway 866-795-3995 [Phone] 4539 [Ext]  
 Kansas City, MO 64114 816-460-4695 [FAX]

#### Filing Company Information

Coventry Health and Life Insurance Company CoCode: 81973 State of Domicile: Delaware  
 8320 Ward Parkway Group Code: 1137 Company Type: LAH  
 Kansas City, MO 64114 Group Name: Coventry Health Care State ID Number:  
 (866) 795-3995 ext. 4539[Phone] FEIN Number: 75-1296086

-----

#### Filing Fees

Fee Required? Yes  
 Fee Amount: \$50.00  
 Retaliatory? No  
 Fee Explanation:  
 Per Company: No

COMPANY	AMOUNT	DATE PROCESSED	TRANSACTION #
Coventry Health and Life Insurance Company	\$50.00	03/11/2011	45501500

SERFF Tracking Number:	CVKS-127075628	State:	Arkansas
Filing Company:	Coventry Health and Life Insurance Company	State Tracking Number:	48230
Company Tracking Number:	MHP ENDORSEMENT (CHL)		
TOI:	H16G Group Health - Major Medical	Sub-TOI:	H16G.001A Any Size Group - PPO
Product Name:	MHP Endorsement (CHL)		
Project Name/Number:	Mercy Acquisition/		

## Correspondence Summary

### Dispositions

Status	Created By	Created On	Date Submitted
Approved-Closed	Rosalind Minor	03/14/2011	03/14/2011

<i>SERFF Tracking Number:</i>	<i>CVKS-127075628</i>	<i>State:</i>	<i>Arkansas</i>
<i>Filing Company:</i>	<i>Coventry Health and Life Insurance Company</i>	<i>State Tracking Number:</i>	<i>48230</i>
<i>Company Tracking Number:</i>	<i>MHP ENDORSEMENT (CHL)</i>		
<i>TOI:</i>	<i>H16G Group Health - Major Medical</i>	<i>Sub-TOI:</i>	<i>H16G.001A Any Size Group - PPO</i>
<i>Product Name:</i>	<i>MHP Endorsement (CHL)</i>		
<i>Project Name/Number:</i>	<i>Mercy Acquisition/</i>		

## Disposition

Disposition Date: 03/14/2011

Implementation Date:

Status: Approved-Closed

HHS Status: HHS Approved

State Review: Reviewed-No Actuary

Comment:

Rate data does NOT apply to filing.

<i>SERFF Tracking Number:</i>	<i>CVKS-127075628</i>	<i>State:</i>	<i>Arkansas</i>
<i>Filing Company:</i>	<i>Coventry Health and Life Insurance Company</i>	<i>State Tracking Number:</i>	<i>48230</i>
<i>Company Tracking Number:</i>	<i>MHP ENDORSEMENT (CHL)</i>		
<i>TOI:</i>	<i>H16G Group Health - Major Medical</i>	<i>Sub-TOI:</i>	<i>H16G.001A Any Size Group - PPO</i>
<i>Product Name:</i>	<i>MHP Endorsement (CHL)</i>		
<i>Project Name/Number:</i>	<i>Mercy Acquisition/</i>		

<b>Schedule</b>	<b>Schedule Item</b>	<b>Schedule Item Status</b>	<b>Public Access</b>
<b>Supporting Document</b>	Flesch Certification	Approved-Closed	No
<b>Supporting Document</b>	Application	Approved-Closed	No
<b>Supporting Document</b>	PPACA Uniform Compliance Summary	Approved-Closed	No
<b>Supporting Document</b>	List of Forms	Approved-Closed	No
<b>Form</b>	MHP Endorsement (CHL)	Approved-Closed	No

SERFF Tracking Number: CVKS-127075628 State: Arkansas

Filing Company: Coventry Health and Life Insurance Company State Tracking Number: 48230

Company Tracking Number: MHP ENDORSEMENT (CHL)

TOI: H16G Group Health - Major Medical Sub-TOI: H16G.001A Any Size Group - PPO

Product Name: MHP Endorsement (CHL)

Project Name/Number: Mercy Acquisition/

## Form Schedule

### Lead Form Number:

Schedule Item	Form Number	Form Type	Form Name	Action	Action Specific Data	Readability	Attachment
Approved-	UW GRP	Certificate	MHP Endorsement	Initial			PPO
Closed	AMEND2-	Amendmen	(CHL)				AMENDMEN
03/14/2011	11	t, Insert					T-UW.pdf
		Page,					
		Endorseme					
		nt or Rider					

# MERCY

## *Health Plans*

*A Coventry Health Care Plan*

### **Mercy Health Plans**

#### **ASSUMPTION CERTIFICATE**

**This Certificate applies to all of the group filings contained in the attached chart.**

This is to certify that your Policy with MERCY HEALTH PLAN, [insert address of ceding company], has been assumed by COVENTRY HEALTH AND LIFE INSURANCE COMPANY, a Delaware domiciled insurance company, located at 6705 Rockledge Dr, Bethesda, MD 20817, effective 12:01 a.m. C.S.T., on May 1, 2011.

COVENTRY HEALTH AND LIFE INSURANCE COMPANY will pay all benefits incurred after May 1, 2011, in accordance with the terms of the Policy and will carry out the provisions of the Policy and perform all obligations contained therein as fully as they would have been performed by MERCY HEALTH PLAN. All premium payments and correspondence should be sent to:

**[Insert information about where to remit premium payments]**

This document amends all of the group filings listed in the attached chart. Except for this Certificate, the terms of these filings continue in full force and effect. For inquiries regarding this Certificate, please contact COVENTRY HEALTH AND LIFE INSURANCE COMPANY at the above address or call toll free at [insert phone number for inquiries]. You may also contact the Arkansas Insurance Department for information regarding the financial condition of COVENTRY HEALTH AND LIFE INSURANCE COMPANY using the information below:

Arkansas Insurance Department  
1200 West Third Street  
Little Rock, AR 72201-1904  
Telephone: 1-800-282-9134

**Wherever the name “Mercy Health Plans” appears in the attached group filings, *it is deleted in its entirety and replaced with the following:***

**Mercy Health Plans, a Coventry Health Care Plan  
Underwritten by Coventry Health and Life Insurance Company  
and Administered by Coventry Health Care of Kansas, Inc.**

\_\_\_\_\_  
Mercy Health Plans

By:

Its:

Effective: May 1, 2011

<i>SERFF Tracking Number:</i>	<i>CVKS-127075628</i>	<i>State:</i>	<i>Arkansas</i>
<i>Filing Company:</i>	<i>Coventry Health and Life Insurance Company</i>	<i>State Tracking Number:</i>	<i>48230</i>
<i>Company Tracking Number:</i>	<i>MHP ENDORSEMENT (CHL)</i>		
<i>TOI:</i>	<i>H16G Group Health - Major Medical</i>	<i>Sub-TOI:</i>	<i>H16G.001A Any Size Group - PPO</i>
<i>Product Name:</i>	<i>MHP Endorsement (CHL)</i>		
<i>Project Name/Number:</i>	<i>Mercy Acquisition/</i>		

Rate data does NOT apply to filing.



SERFF Tracking Number:	CVKS-127075628	State:	Arkansas
Filing Company:	Coventry Health and Life Insurance Company	State Tracking Number:	48230
Company Tracking Number:	MHP ENDORSEMENT (CHL)		
TOI:	H16G Group Health - Major Medical	Sub-TOI:	H16G.001A Any Size Group - PPO
Product Name:	MHP Endorsement (CHL)		
Project Name/Number:	Mercy Acquisition/		

## Supporting Document Schedules

	Item Status:	Status Date:
<b>Satisfied - Item:</b> Flesch Certification	Approved-Closed	03/14/2011
<b>Comments:</b>		
<b>Attachment:</b> Flesch.pdf		

	Item Status:	Status Date:
<b>Bypassed - Item:</b> Application	Approved-Closed	03/14/2011
<b>Bypass Reason:</b> n/a		
<b>Comments:</b>		

	Item Status:	Status Date:
<b>Bypassed - Item:</b> PPACA Uniform Compliance Summary	Approved-Closed	03/14/2011
<b>Bypass Reason:</b> n/a		
<b>Comments:</b>		

	Item Status:	Status Date:
<b>Satisfied - Item:</b> List of Forms	Approved-Closed	03/14/2011
<b>Comments:</b>		
Attached is the list of forms to be endorsed by this form. This form amends the terms of the policy and financial obligation from Mercy Health Plan to Coventry Health and Life Insurance as of 5/1/2011, per the acquisition filed with AR DOI.		
<b>Attachment:</b>		
AR PPO 2011 02 21.pdf		



**Department of Insurance**  
**State of Arizona**  
*Life and Health Division*  
Telephone: (602) 364-2393  
Facsimile: (602) 364-2175

**JANICE K. BREWER**  
Governor

2910 North 44<sup>th</sup> Street, Suite 210  
Phoenix, Arizona 85018-7269  
[www.id.state.az.us](http://www.id.state.az.us)

**CHRISTINA URIAS**  
Director of Insurance

## **READABILITY CERTIFICATION**

Arizona Administrative Code R20-6-213  
Life and Disability Insurance Policy Language Simplification

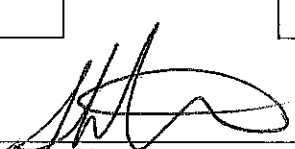
COMPANY NAME Coventry Health & Life Insurance Company, NAIC # 1137-81973,  
hereby certifies that the following form(s) comply with the requirements of paragraph (C)(1)(a) of  
the captioned Rule and achieve a Flesch reading ease test score of:

### **FORM NUMBER**

### **FLESCH SCORE**

UW GRP AMEND2-11

40

  
\_\_\_\_\_  
Signature of Insurance Company Officer  
(rubber stamp, copy or facsimile NOT ACCEPTED)

Steven Robino, Director Regulatory Compliance

\_\_\_\_\_  
Typed Name and Title

3/11/11

  
\_\_\_\_\_  
Date

Certification is required for all policy forms. A photocopy of this specimen is acceptable.

## AR PPO GROUP

## NAIC: 11529 MERCY HEALTH PLANS

STATE	NAME OF DOCUMENT	FORM NUMBER	DOI FILING ID#	DATE DOI APPROVED	GROUP/ INDIV	EFFECTIVE DATE
AR	GROUP COC	PHI AR COC (01/08)	PAPER FILING	11/7/2007	GROUP	1/1/2008
AR	GROUP SCHEDULE OF BENEFITS	PHI AR SCHD (01/08)	PAPER FILING	11/7/2007	GROUP	1/1/2008
AR	GROUP BIRTH CONTROL RIDER	PHI AR BC (01/07)	PAPER FILING	4/20/2007	GROUP	4/20/2007
AR	GROUP MyChoice RIDER	PHI AR MyChoice (01/07)	PAPER FILING	4/20/2007	GROUP	4/20/2007
AR	GROUP TMJ RIDER	PHI AR TMJ (01/07)	PAPER FILING	4/20/2007	GROUP	4/20/2007
AR	GROUP EYEWEAR RIDER	PHI AR EYE (01/07)	PAPER FILING	4/20/2007	GROUP	4/20/2007
AR	GROUP EAP RIDER	PHI AR EAP (01/07)	PAPER FILING	4/20/2007	GROUP	4/20/2007
AR	GROUP DRUG RIDER	PHI AR Rx Rider (01/08)	PAPER FILING	11/7/2007	GROUP	1/1/2008
AR	GROUP HEARING AID RIDER	PHI AR RDR/HA (01/08)	PAPER FILING	11/7/2007	GROUP	1/1/2008
AR	Amendment I to COC	PHI AR COC AMEND (03/08)	MHPL-125533614	3/19/2008	GROUP	3/19/2008
AR	Group Policy Agreement	PHI AR GRP POL (01/09)	MHPL-125714909	7/7/2008	GROUP	1/1/2009
AR	Enrollment Application Form	AR ENROLL v.4 (08)	MHPL-125641943	5/16/2008	GROUP	7/1/2008
AR	HEALTH QUESTIONNAIRE	AR HQ (01-08)	PAPER FILING	11/7/2007	GROUP	1/1/2008
AR	Status Change Form	AR GRP CHG v.2 (08)	MHPL-125641943	5/16/2008	GROUP	7/1/2008
AR	Conversion Policy	PHIARCONV (08)	MHPL-125742797	9/17/2008	GROUP	1/1/2009
AR	Conversion TMJ Rider	PHI AR CONV/TMJ (08)	MHPL-125742797	9/17/2008	GROUP	1/1/2009
AR	Group Conversion Schedule	PHI AR CONV SCH (08)	MHPL-125742797	9/17/2009	GROUP	1/1/2009
AR	PPO Certificate of Coverage	PHI AR 2009COC v.2 (01/09)	MHPL 125852164	10/16/2008	GROUP	1/1/2009
AR	PPO Schedule of Benefits	PHI AR GRP SCHD v.2 (01/09)	MHPL-125852164	10/16/2008	GROUP	1/1/2009
AR	PPO Group Prescription Drug Rider	PHI AR Rx Rider v.2 (01/09)	MHPL-125852164	10/16/2008	GROUP	1/1/2009
AR	PHI AR RDR/EAP v.2 (01/09)	PHI AR RDR/EAP v.2 (01/09)	MHPL-125852164	10/16/2008	GROUP	1/1/2009
AR	PPO Group Prescription Eyewear Rider	PHI AR RDR/EW v.2 (01/09)	MHPL-125852164	10/16/2008	GROUP	1/1/2009
AR	PPO Group Family Services Rider	PHI AR RDR/FAM v.2 (01/09)	MHPL-125852164	10/16/2008	GROUP	1/1/2009
AR	PPO Group Hearing Aid Services Rider	PHI AR RDR/HA v.2 (01/09)	MHPL-125852164	10/16/2008	GROUP	1/1/2009
AR	PPO Group TMJ Rider	PHI AR RDR/TMJ v.2 (01/09)	MHPL-125852164	10/16/2008	GROUP	1/1/2009
AR	PPO Group Birth Control Services Rider	PHI AR RDR/BC v.2 (01/09)	MHPL-125852164	10/16/2008	GROUP	1/1/2009
AR	GROUP HSA Amendment	PHI AR-HSA (3/09)	MHPL-126043318	2/24/2009	GROUP	3/1/2009
AR	Domestic Violence Amendment	PHI AR AMEND1-09	MHPL-126041607	3/2/2009	GROUP	3/1/2009
AR	CHIP ACT AMENDMENT	PHI AR AMEND2-09	MHPL-126074349	3/20/2009	GROUP	4/1/2009
AR	GROUP MENTAL HEALTH AMENDMENT	PHI AR AMEND4-09	MHPL-126226604	7/21/2009	GROUP	10/3/2009
AR	GROUP CERTIFICATE OF COVERAGE	PHI AR COC/2010	MHPL-126157063	6/30/2009	GROUP	1/1/2010

## AR PPO GROUP

STATE	NAME OF DOCUMENT	FORM NUMBER	DOI FILING ID#	DATE DOI APPROVED	GROUP/ INDIV	EFFECTIVE DATE
AR	GROUP SCHEDULE OF COVERAGE & BENEFITS	PHI AR GRP SCHD (2010)	MHPL-126157063	6/30/2009	GROUP	1/1/2010
AR	GROUP FAMILY SERVICES RIDER	PHI AR RDR/FAM (2010)	MHPL-126157063	6/30/2009	GROUP	1/1/2010
AR	GROUP TMJ RIDER	PHI AR RDR/TMJ (2010)	MHPL-126157063	6/30/2009	GROUP	1/1/2010
AR	GROUP GENERIC DRUG RIDER	PHI AR RDR/RXGEN (2010)	MHPL-126157063	6/30/2009	GROUP	1/1/2010
AR	GROUP BIRTH CONTROL RIDER	PHI AR RDR/BC (2010)	MHPL-126157063	6/30/2009	GROUP	1/1/2010
AR	GROUP DRUG RIDER	PHI AR RDR/Rx (2010)	MHPL-126157063	6/30/2009	GROUP	1/1/2010
AR	GROUP EYEWEAR RIDER	PHI AR RDR/EW (2010)	MHPL-126157063	6/30/2009	GROUP	1/1/2010
AR	GROUP HEARING AID SERVICES RIDER	PHI AR RDR/HA (2010)	MHPL-126157063	6/30/2009	GROUP	1/1/2010
AR	GROUP MYCHOICE RIDER	PHI AR RDR/MY (2010)	MHPL-126157063	6/30/2009	GROUP	1/1/2010
AR	GROUP EAP RIDER	PHI AR RDR/EAP (2010)	MHPL-126157063	6/30/2009	GROUP	1/1/2010
AR	Mental Health Rider - Large Group	PHI AR/MHSA-LGv.1 (1-2010)	MHPL-126650265	6/2/2010	GROUP	7/1/2010
AR	Mental Health Rider - Small Group	PHI AR/MHSA-SGv.1 (1-2010)	MHPL-126650265	6/2/2010	GROUP	7/1/2010
AR	Group Master Application	PHI AR GMA-10	MHPL-126776231	8/31/2010	GROUP	10/1/2010
AR	CERTIFICATE OF CREDITABLE COVERAGE	PHI AR CCC/07	PAPER FILING	11/7/2007	GROUP	1/1/2008
AR	Group Grandfathered Plan Notice- Required Reforms	GRP AR GFNotice (10/10)	MHPL-126776231	8/31/2010	GROUP	10/1/2010
AR	Group Grandfathered Plan Notice - All reforms	GRP AR GF-A Notice (10/10)	MHPL-126776231	8/31/2010	GROUP	10/1/2010
AR	Group Health Reform Amendment to 2010 Schedule	PHI AR AMEND7 (10/10)	MHPL-126776231	8/31/2010	GROUP	10/1/2010
AR	Group Health Reform Amendment to 2008-2009 Schedule	PHI AR AMEND8 (10/10)	MHPL-126776231	8/31/2010	GROUP	10/1/2010
AR	Group Health Reform Amendment to 2010 COC	PHI AR AMEND10 (10/10)	MHPL-126776231	8/31/2010	GROUP	10/1/2010
AR	Group Health Reform Amendment to 2008-2009 COC	PHI AR AMEND9 (10/10)	MHPL-126776231	8/31/2010	GROUP	10/1/2010